

# HIGHLINES

NEWS FOR THE MEMBERS OF PELLA COOPERATIVE ELECTRIC



## Stewart Moves into CEO Role

Pella Cooperative Electric started the month of September with new Chief Executive Officer Doug Stewart. Doug became PCEA's newest CEO on September 1.

Doug joined the team in 2012 and has served as the cooperative's chief financial officer and assistant manager. Prior to joining PCEA, Stewart worked at Adams Telephone Cooperative as the Lead Accountant.



*Doug Stewart  
Chief Executive Officer*

He holds over 18 years of experience in accounting - much of that experience is specific to cooperative accounting.

Doug is also a National Rural Electric Cooperative Association 2018 graduate of the Robert I. Kabat Management Internship Program.

"It is a privilege to step into this role and work with such an exceptional group of employees. I am eager to continue working alongside the team to fulfill our main mission, which is to serve our members with integrity and excellence," Doug said.

Doug succeeds Jon K. Miles who retired at the end of August this year after nearly 48 years in the electric cooperative industry.

"It is a privilege to step into this role and work with such an exceptional group of employees. I am eager to continue working alongside the team to fulfill our main mission, which is to serve our members with integrity and excellence."

Please join Pella Cooperative Electric in congratulating Doug on moving into his new role where he will lead the cooperative.

## Pella Cooperative Electric

Your Touchstone Energy® Cooperative 

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Pella, IA 50219

1-800-619-1040  
[www.pella-cea.org](http://www.pella-cea.org)  
[service@pella-cea.org](mailto:service@pella-cea.org)



Open weekdays: 7:30 am - 4:30 pm;  
excluding holidays



### Board of Directors

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Duane Ver Ploeg

Asst. Secretary/Treasurer  
Darrell Boot

Vice President  
Steve Inskeep

Director  
Carroll Hoksbergen

Secretary  
Bryce Arkema


Director  
Jon Van Woerkom

Treasurer  
Bob Van Soelen

CEO  
Doug Stewart

*Pella Cooperative Electric is a not-for-profit, member-owned electric cooperative, governed by an elected Board of Directors. This institution is an equal opportunity provider and employer. See [pella-cea.org](http://pella-cea.org) > Non-discrimination Statement for more information.*

# Pella Cooperative Electric

Your Touchstone Energy® Cooperative 

## Member Appreciation DRIVE-THRU BBQ



September 18  
11 a.m. - 1 p.m.



### WHERE

Pella Cooperative Electric  
2615 Washington St, Pella



### DRIVE-THRU

Drive thru the co-op's parking lot for a hamburger or hotdog on us, grilled by the Marion County Cattlemen. We'll hand you a member gift on your way through!

\*Until the food lasts! Meals are provided for vehicle occupants only.



### PRIZES

During the week leading up to Member Appreciation Day, PCEA will randomly pick door prize winners to win \$25 off your electric bill! No entry needed. We'll let you know if you win! Watch our Facebook page for prize winner announcements.



# Smart Communication with SmartHub

Have you ever had questions about your electric bill? Do you ever wonder your true usage? If you've ever had questions about your account, our innovative web and mobile app, SmartHub, can help provide some answers.

SmartHub is available through Pella Cooperative Electric's website and as a free mobile app through the Apple App Store (iOS devices) or Google Play Marketplace (Android devices).

Through SmartHub, you'll be able to view detailed usage information that will provide insight that can help better understand your bill. You can easily sign up for auto pay and manage your payment methods. You'll be able to put yourself in the driver's seat of your electric account.

You can also contact us with any issues regarding your service. Take control of your account and make interacting easy with SmartHub.

Learn more at  
[www.pella-cea.org/smarthub](http://www.pella-cea.org/smarthub)



**WANTED:  
Rural Iowa  
high school  
students  
who have a  
passion for  
leadership**



Attend our webinar series in October for a chance to win Apple AirPods and a \$1,000 college scholarship! Learn more at [IowaYouthTour.com](http://IowaYouthTour.com)

## Tips for a Safe Harvest



September 19-25 is National Farm Health and Safety Week. Please keep the following safety tips in mind:

- Maintain a 10-foot clearance around all utility equipment in all directions.
- Use a spotter and deployed flags to maintain safe distances from power lines and other electrical equipment when working in the field.
- If your equipment makes contact with an energized or downed power line, contact 9-1-1 immediately and remain inside the vehicle until the power line is de-energized. In case of smoke or fire, exit the cab by making a solid jump out of the cab (without touching it), and hop away to safety.
- Consider equipment and cargo extensions of your vehicle. Lumber, hay, tree limbs, irrigation pipes and even bulk materials can conduct electricity, so keep them out of contact with electrical equipment.

## Just a Few Dollars Can Go a Long Way *Donate to RECare*

Take the opportunity to make a difference in our community and give back to those in need with the RECare program. The RECare program helps low-income members make weatherization improvements to their home and/or pay their electric bill. Unemployment and unexpected expenses are some of the many reasons why families fall behind on their energy bills.

It's easy to sign up. Fill out this form and mail it back to us, or sign up online at [pella-cea.org](http://pella-cea.org).

### RECare SIGN UP FORM "YES! I want to donate."

Enclosed is a check with a one-time donation.

I would like to make a monthly donation of \$ \_\_\_\_\_  
I understand that this amount will be automatically added to my monthly electric bill.

Matching fund contribution. I will make a one-time contribution with a check enclosed. My contribution will be matched by: \_\_\_\_\_

Account #: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

# Need Help with Your Heating Bill?

The 2021-2022 Low-Income Home Energy Assistance Program (LIHEAP) helps qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season. The assistance is based on household income, household size, type of fuel, and type of housing.

## WHEN TO APPLY:

Elderly (60+) and/or disabled: Oct. 1, 2021 to April 30, 2022  
All other households: Nov. 1, 2021 to April 30, 2022

## WHAT TO TAKE:

- Proof of Income (for all household members age 19 and over) Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
- Proof of Social Security Numbers for all household members (documentation required)
- Most recent heat bill
- Most recent electric bill

**Wage Earners:** Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your most recent federal income tax return

**Fixed Income:** This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

**Self-Employed/Farmers:** Please bring a copy of your most recent federal income tax return.

**FIP Recipients:** Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.

If you receive alimony or child support, it will also need to be verified. Additional income not listed here may be required.



## INCOME MAXIMUMS

<u>Household Size</u>	<u>Annual Gross Income</u>
1	\$25,760
2	\$34,840
3	\$43,920
4	\$53,000
5	\$62,080
6	\$71,160
7	\$80,240
8	\$89,320

For households with more than eight members, add \$9,080 for each additional member.

If you are not sure where to apply, dial 2-1-1 or visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to:

LIHEAP  
Iowa Department of Human Rights  
Capitol Complex  
Des Moines, IA 50319

## Board Briefs

- The board discussed the upcoming Legislative Fall Fly-In September 27-29 in Washington D.C. Board members and co-op staff from across the nation will meet with congressional delegation.
- The Operations Department gave updates on the initiative to add electronic breakers throughout the system, which aids in outage restoration.
- Board members reported on the Iowa Association of Electric Cooperatives District 4 Meeting that was held on August 4.